



## FM9 USB Firmware Version 1.02 Update

Unlike DSP firmware, which changes sound and features, USB firmware changes the way your FM9 interacts with a computer.

Version 1.02 fixes an issue where USB IN channels 1 and 2 can move to other USB IN channels causing a sudden loss in output.

### TO CHECK YOUR USB FIRMWARE VERSION

Perform this check before and after the upgrade:

- Press **HOME**
- Press **SETUP** (push-knob E)
- Select **Utilities** using the **Nav** buttons.
- Press **ENTER** to show the Utilities menu.
- **Page Right>>** to the **Version** page.
- Your current USB firmware version is shown on the screen.

### INSTALL NEW USB FIRMWARE

1. Download and unzip the USB firmware update from:  
<https://www.fractalaudio.com/fm9-downloads>
2. Download and install **Fractal-Bot** from:  
<https://www.fractalaudio.com/fractal-bot/>

**NOTE:** Windows requires that you to install our driver before using Fractal-Bot. Mac OS does not require a driver.  
<https://www.fractalaudio.com/axe-fx-iii-downloads/>

**IMPORTANT:** Please Quit/Exit all audio/MIDI-related apps including FM9-Edit, any DAWs, Chrome, etc while using Fractal-Bot. A reliable method of ensuring a clean environment would be to power off the FM9, reboot your computer, quit any apps, power on the FM9, and proceed with the update.

3. Launch Fractal-Bot and install the new USB firmware.
  - a. For Step 1, choose **"FM9"**. You should then see three green checks.
  - b. For Step 2, **Browse** to the new USB firmware file.
  - c. For Step 3, press **Begin**. The file should transfer quickly and Fractal-Bot will pop up a dialog stating "The transfer is complete."  
**NOTE:** Unlike when installing DSP firmware, the FM9 does not show a loading screen or special reboot message.
4. Click **OK** in Fractal-Bot and then reboot the FM9. Once the unit reboots, check your unit's USB Firmware version using the process listed in the bulleted steps above these instructions.

### GETTING HELP

If an upgrade fails for any reason, please first reboot all devices and simply try again.

If you require any help with this process, please contact us via <https://support.fractalaudio.com>